SAMRAKSHA

USER MANUAL - MOBILE APPLICATION

Welcome to the User Manual for SAMRAKSHA. This comprehensive guide is designed to provide you with the necessary information and instructions to effectively use and navigate our product. Whether you are a new user or an experienced one, this manual will serve as a valuable resource to help you make the most of our product's features and functionalities.

Purpose of the User Manual:

The purpose of this User Manual is to provide clear and concise instructions on how to use SAMRAKSHA. It aims to assist users in understanding the product's capabilities, features, and how to perform various tasks and operations. By following this manual, you will gain the knowledge and confidence needed to utilize the product efficiently and effectively.

Target Audience:

This User Manual is intended for the public users of SAMRAKSHA mobile application, regardless of their level of expertise. Whether you are a beginner, intermediate, or advanced user, this manual will cater to your needs. It is designed to be user-friendly and accessible, providing step-by-step instructions and helpful tips to assist you in getting the most out of the product.

STEPS TO INSTALL SAMRAKSHA APPLICATION

1, Go to Google play store

2, Search the **Samraksha** application in search box

3, Install the application (click on the install button)
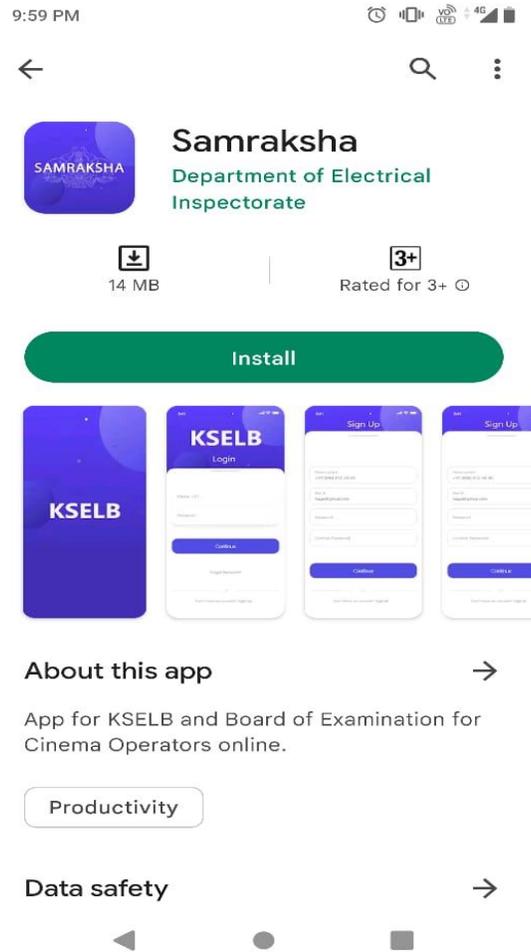
SAMRAKSHA

Figure 1: Click the install button

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https://samraksha.ceikerala.gov.in/

Figure 2: Figure shows the splash screen

SAMRAKSHA
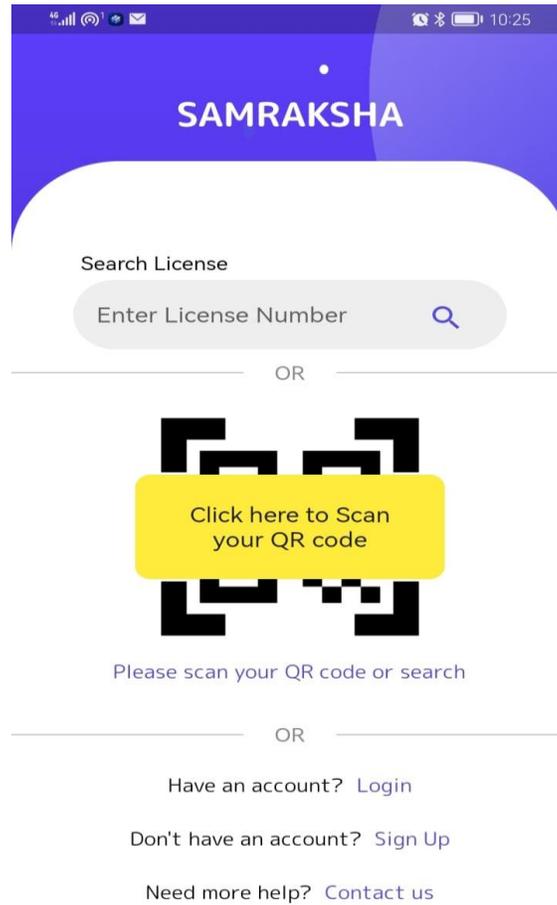
Figure 3: This is the landing page, and users can search their license number here.

SAMRAKSHA

SIGNUP

Figure 4: For Signup as a new user, enter the name, mail, password and confirm password and click the continue button
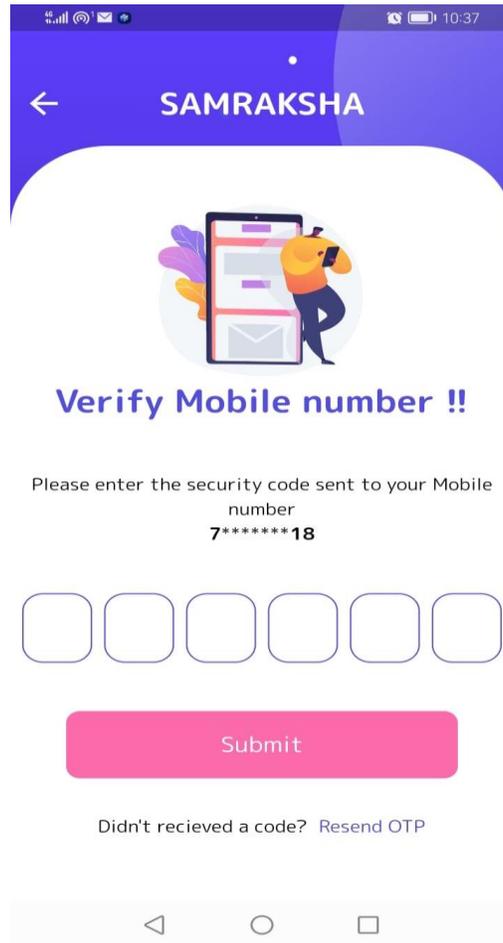
SAMRAKSHA

Figure 5: After successful signup, the user will get an OTP in registered mobile number.

Enter the mobile number into the boxes and submit for OTP verification.

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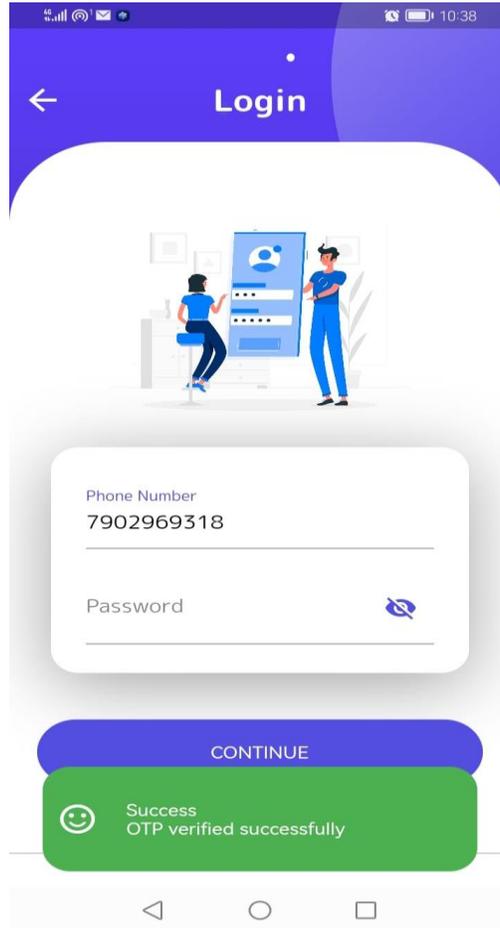
Figure 6: After OTP verification a successful message gets displayed, and it is allowed to login using given credentials.

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LOGIN
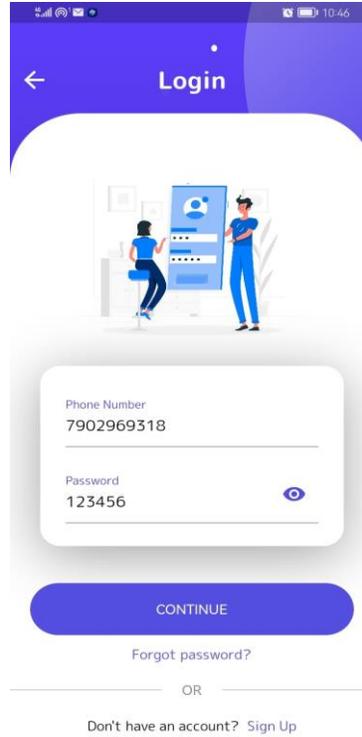
Figure 7: Enter the phone number and password as credentials, and click the continue button. It will redirect to the user dashboard.

DASHBOARD

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tps://samraksha.ceikerala.gov.in/
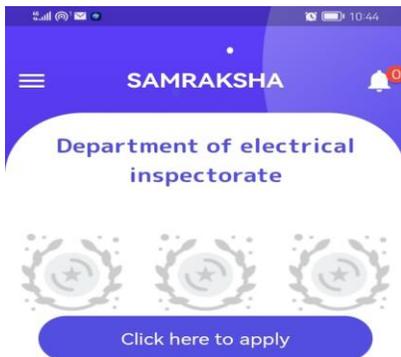
APPLICATIONS

Figure 8: Select the application for submitting. There will have a list of Applications available along with their Instruction at right corner.

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APPLICATION FOR WIREMAN EXEMPTION CATEGORY

Figure 9: Fill all the fields including attachments, and click the 'Attach documents' button.

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ATTACH DOCUMENTS
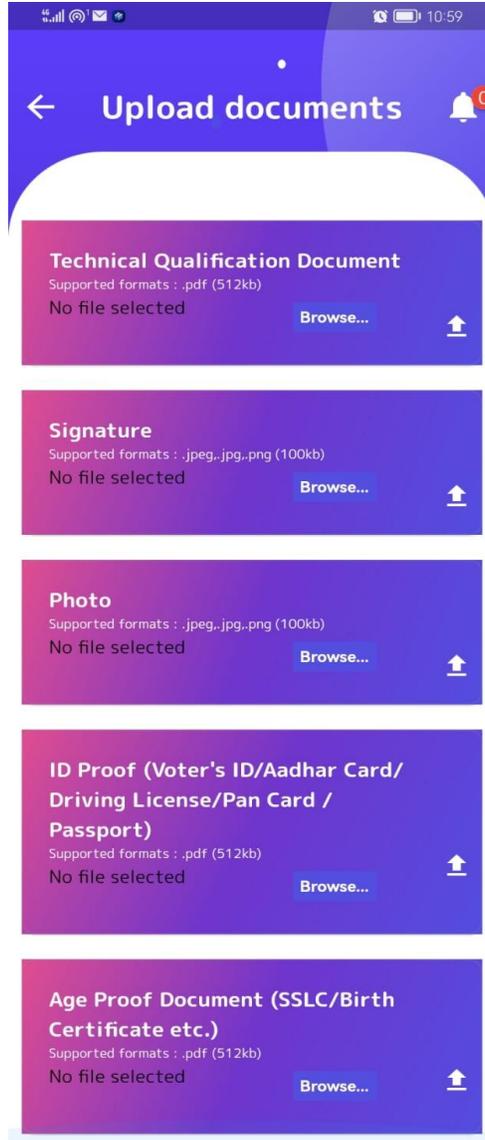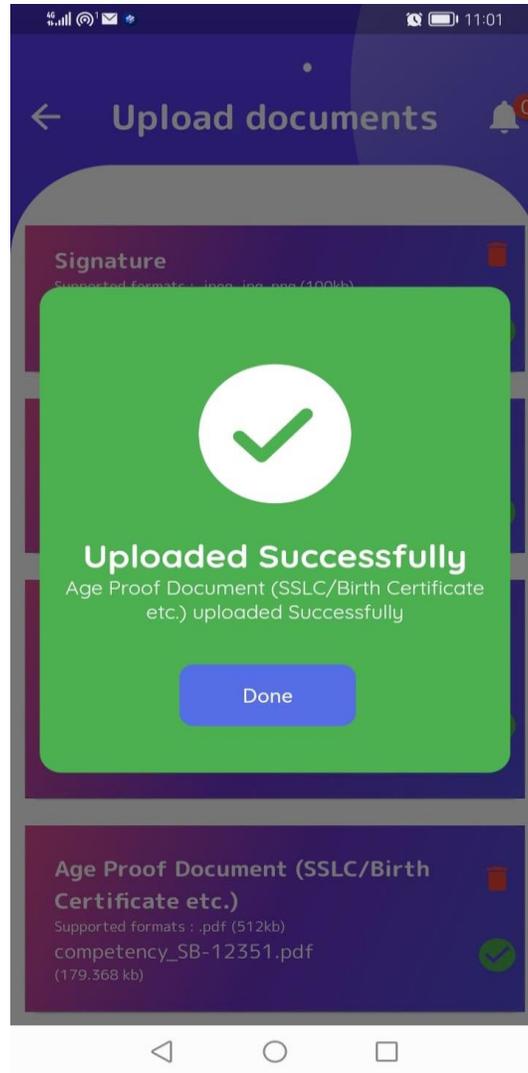

Figure 10: Upload all the required documents.

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UPLOAD SUCCESSFULLY

Figure 11: After uploading documents a success message will get displayed.

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PREVIEW
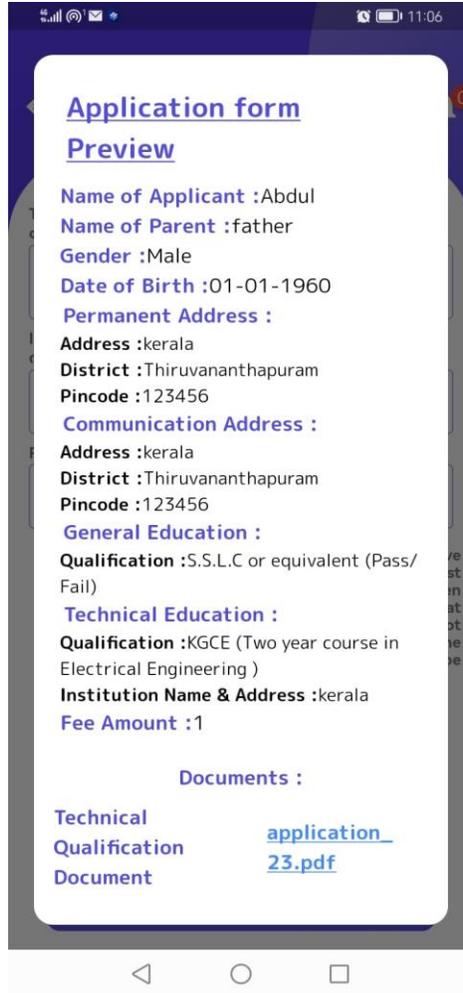
Figure 12: 'Preview' button shows the preview of the application

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PAYMENT
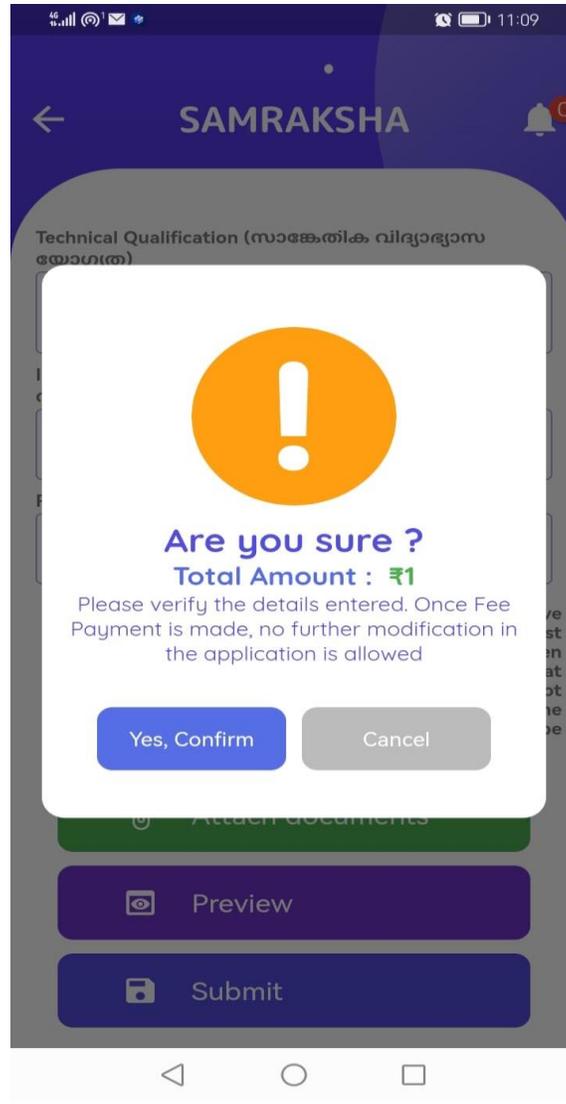
Figure 13: When submitting an application, it will be redirected to the payment page on confirm button.
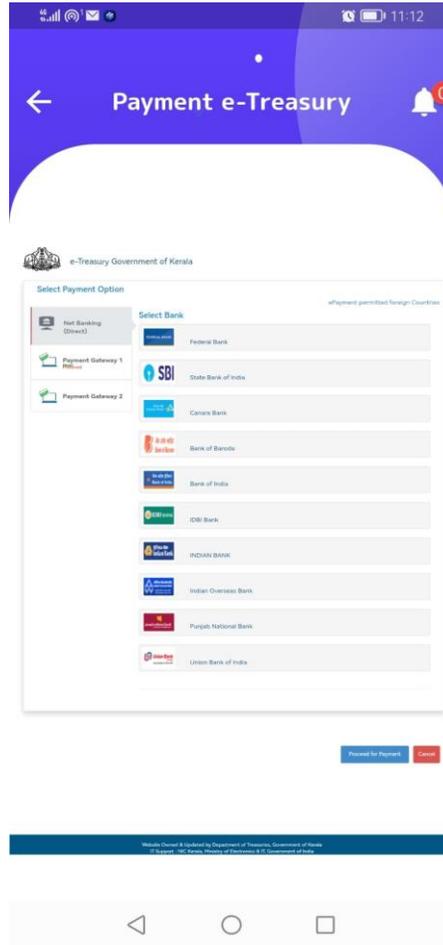
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Figure 14: Payment Gateway page for different payment options

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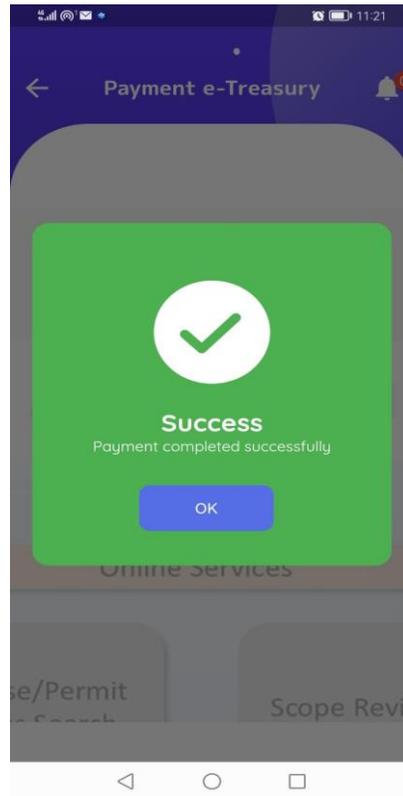
Figure 15: After successful payment, the user will get a success message.

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DOWNLOAD APPLICATION
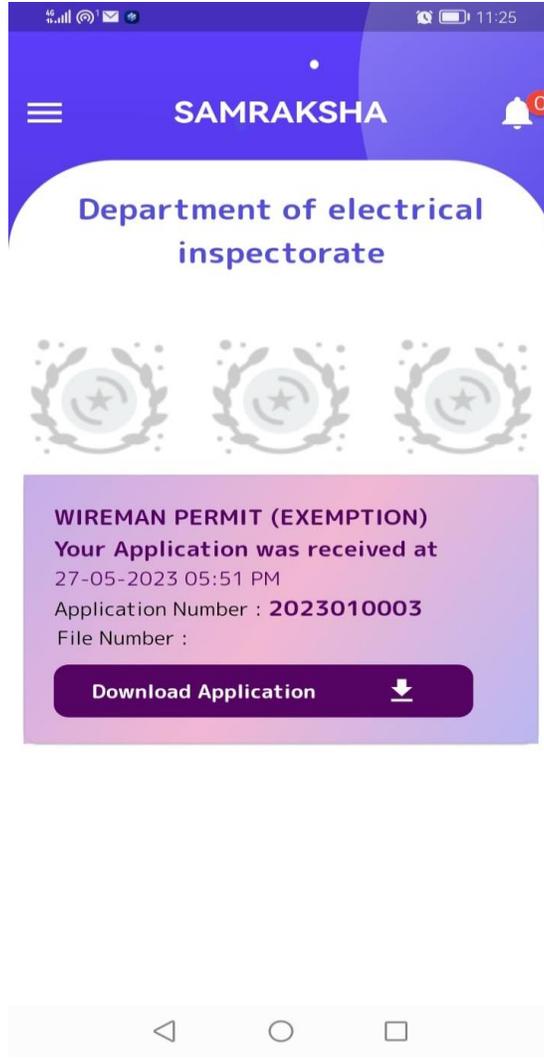
Figure 16: Users will be able to download the application on clicking the 'Download Application' button.

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APPLICATION FOR ELECTRICITY WORKER

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APPLICATION FOR SUPERVISOR GRADE B EXEMPTION

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APPLICATION FOR ELECTRICAL CONTRACTOR GRADE -B

Additionally, this application required to add equipment and employees

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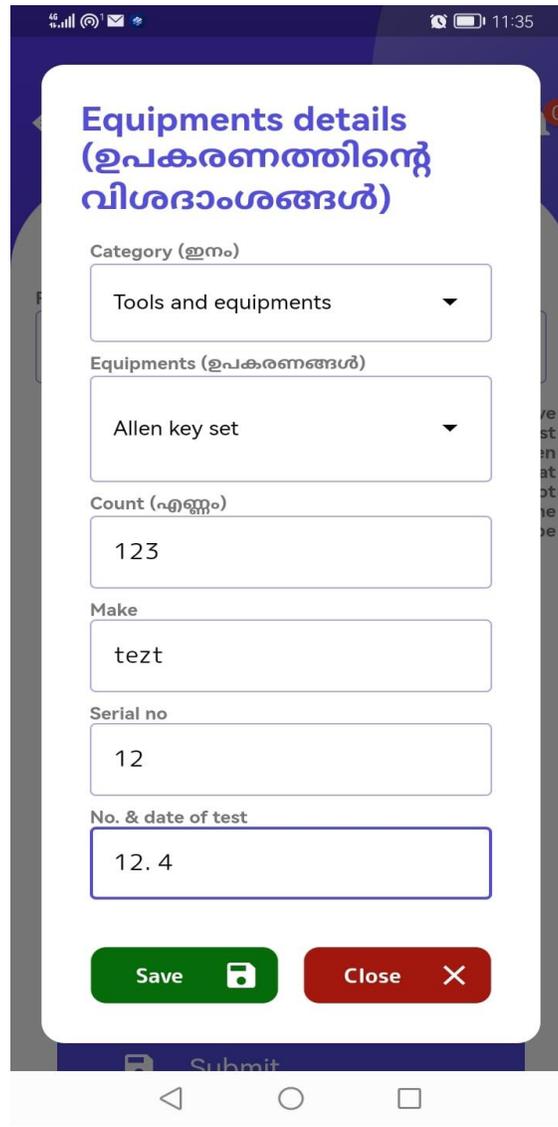
ADD EQUIPMENTS

Figure17: Select category and equipment, then fill other details and click the save button

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ADD EMPLOYEE
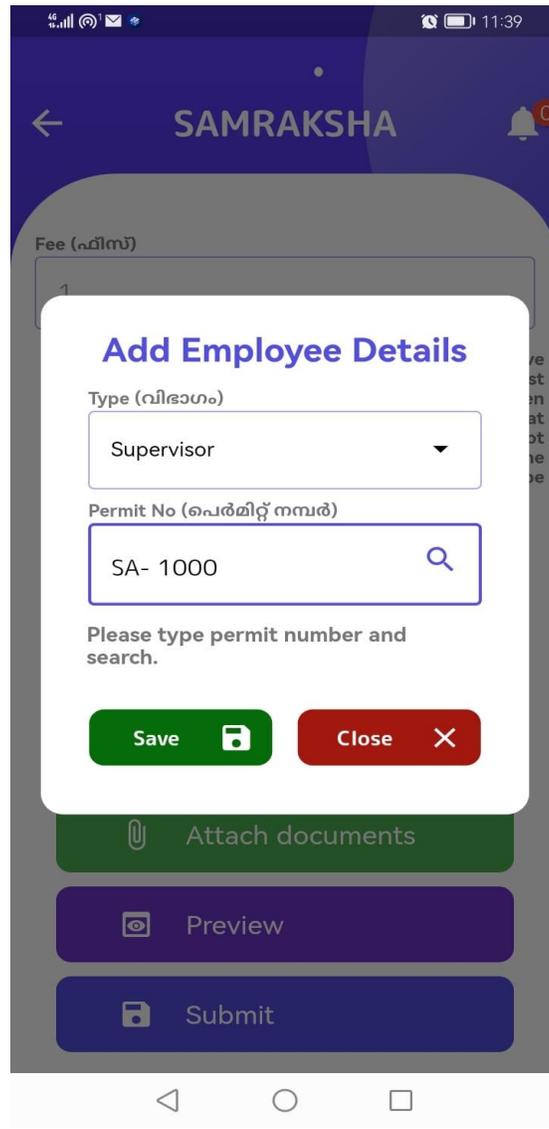
Figure18: Add the employee and click the save button.

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MY LICENCE/PERMIT

Figure19: This section shows the application submitted and issued certificate.

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GRIEVANCE/FEEDBACK
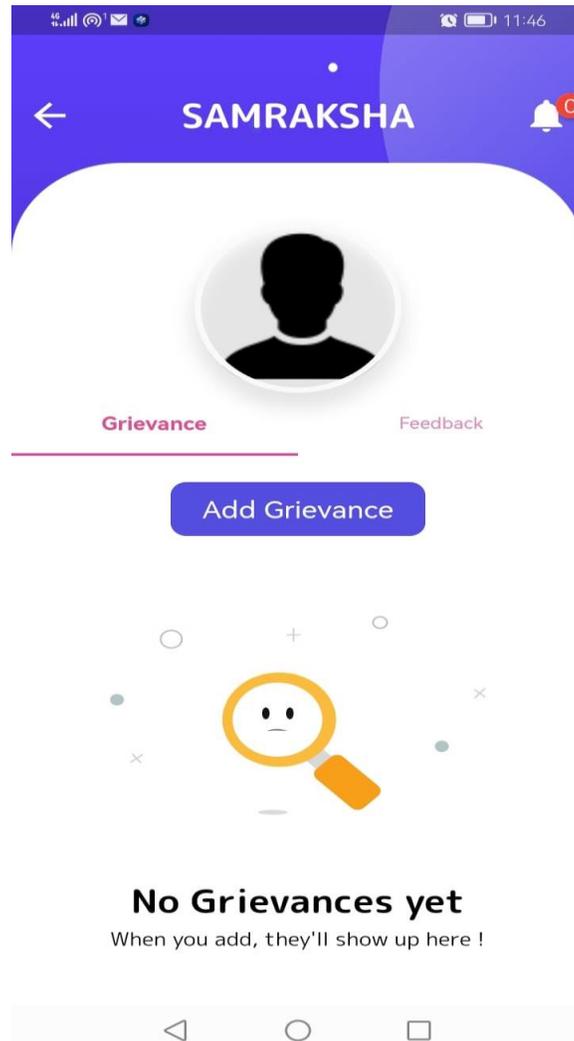
Figure20: In this section user is option to send feedback/grievance

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MY PROFILE

Figure21: This page shows the applicant profile with general and contact information

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CHANGE PASSWORD

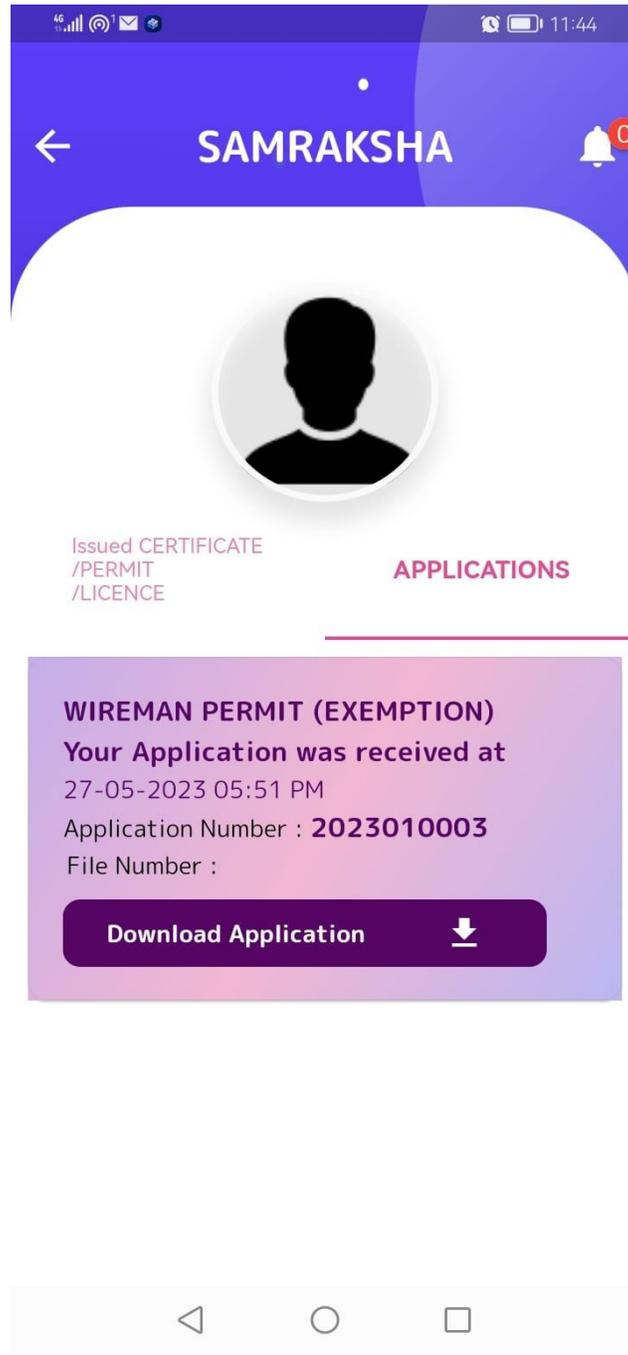

Figure22: This is a change password screen for changing the password of the User. For this user should enter the mobile number. An OTP will be sent to the entered mobile number, after successful verification, the user will be able to change the password.

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CONTACT US

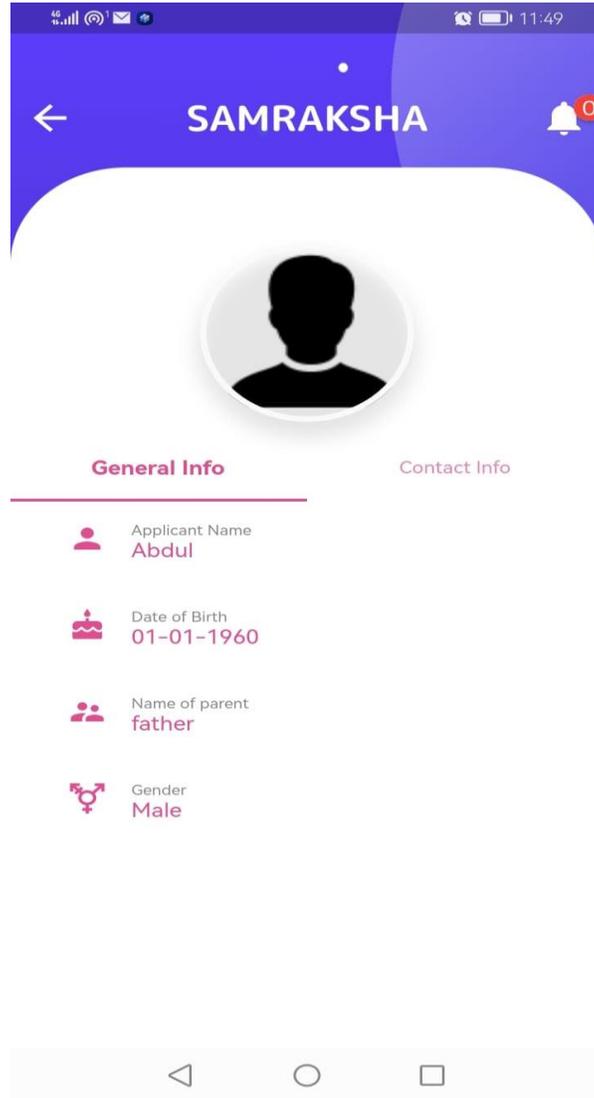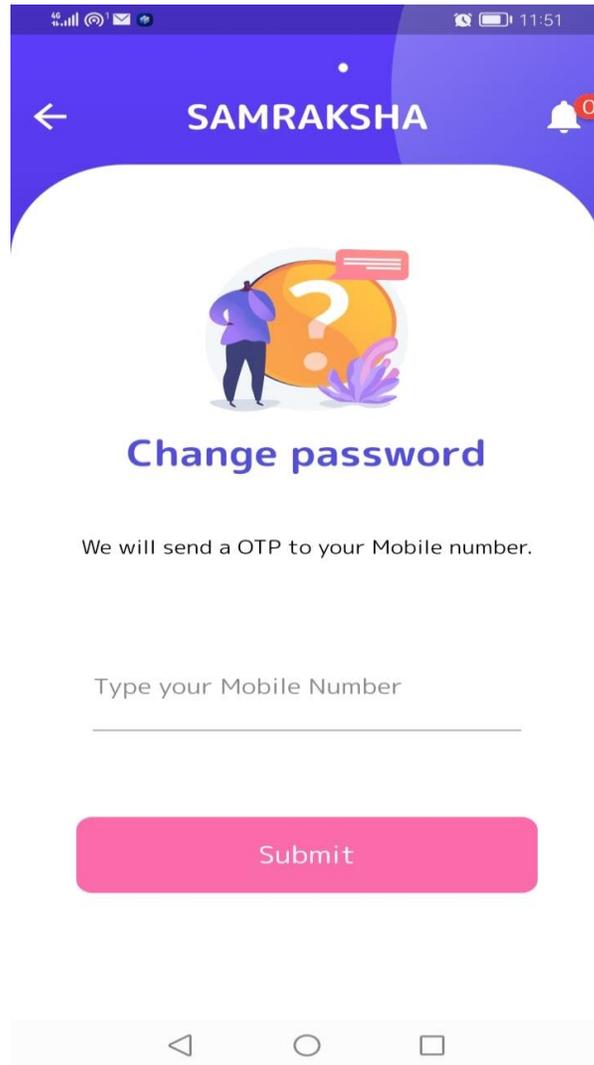Figure23: It displays the list of offices in Trivandrum. Users will get an option to search offices in district wise.

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BADGES

Figure24: After the application is approved by the chief, the user will get a badge having the license details. Users can download a license from the option provided. For these options are added along with the badge. User can hold multiple badges based on their eligibility.

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APPLICATION DOWNLOADED

Figure25: After successful completion of submitting application download application button gets displayed. Applicant have option to download the application form.
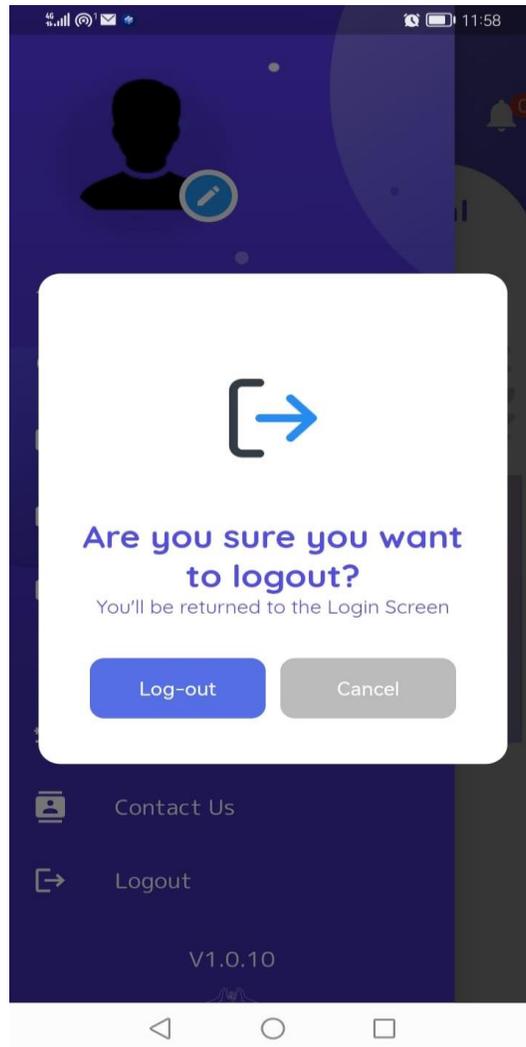
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LOGOUT

Figure26: while clicking the logout button the user will be logged out of the application.